



# Legal Wing

## Annual Report - 2020

50, Arpit Nagar, Gandhi Path, Vaishali Nagar, Jaipur (Raj.) - 302021

### **HELP INDIA FOUNDATION AND B2ME ECOM PRIVATE LIMITED IN THE EYE OF LAW**

HELP INDIA FOUNDATION is incorporated under the provision of section 8 the companies act 2013. Help India foundation is working with transparency of funding system as per law of India. Help India Foundation have completed all necessary legal certifications to secure the HELP AND FUND MANGEMENT.

B2ME ECOM PRIVATE LIMITED is registered company under the companies' act 2013. The company is dealing in direct selling business of various consumer products and services such as preventive health products, fmcg products, skin care, health care, OTC and fashion. The company has completed all legal formalities required as per prevailing law and as per the guidelines of consumer protection act 2019.

The beauty of our system is to follow the terms and conditions required by law. We have an effective consumer redressal mechanism to address the complaints. In this regard we would like to share with you all that our organization has successfully resolved around 80 complaints through our redressal mechanism and there is no pendency of complaint till date.

WE have strengthened our system by mandatory KYC updating. We have effective buy back policy and also provide 30 days cooling off period to our direct sellers as per government guidelines. The company is committed to help the direct sellers with the support system of HELP INDIA FOUNDATION.

We are sharing our certificates of government of India and government of Rajasthan on our online platform. The companies have transparent payment system on platform to avoid any misconception to people and also to fulfil the advance legal requirement.

The strong point of our organization to provide an online dedicated legal system on website to address your complaints and queries within a stipulated time.

**Mr. Govardhan Singh**  
**Legal wing Chairman**